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PLEASE DELIVER TO THE FOLLOWING:	TELEPHONE NUMBER:	FAX NUMBER:
Assistant Commissioner for Patents		703-308-6306

**FROM:** Kelly Kordzik

The information contained in this facsimile message is attorney privileged and confidential information intended for the use of the individual or entity named above. If the reader of this message is not the intended recipient, or the employee or agent responsible to deliver it to the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this fax in error, please immediately notify us by telephone, and return the original message to us at the above address via the U. S. Postal Service.

**DATE:** November 17, 2000 **TIME IN:** 9:10 a.m.

**NUMBER OF PAGES:** 6 **INCLUDING COVER SHEET. PLEASE CALL THE FAX OPERATOR AT 512/370-2824 AS SOON AS POSSIBLE IF YOU DO NOT RECEIVE THE TOTAL NUMBER OF PAGES OR IF TRANSMISSION IS NOT LEGIBLE.**

**ATTORNEY #:** 207 **CLIENT-MATTER #:** 16312-P001US

**ADDITIONAL MESSAGE:**

**ORIGINAL WILL NOT FOLLOW**

**ORIGINAL WILL FOLLOW VIA**

**Regular Mail**  **Hand Delivery**  
 **Overnight Delivery**  **Other**

27811#

16312-P001US

PATENT

- 1 -

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: H. Hansen et al

Serial No.: 08/873,215

Filed: June 11, 1997

Art Unit: 2748

Examiner: Scott Weaver

For: TELEPHONE CALL/VOICE PROCESSING SYSTEM

OFFICIAL

AMENDMENT TRANSMITTAL LETTER

Box Non-Fee Amendment  
Assistant Commissioner for Patents  
Washington, D. C. 20231

Sir:

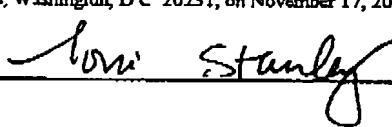
Applicants transmit herewith an Addendum to Third Amendment under 37 C.F.R. § 1.111 for the above-identified application.

The fee has been calculated as shown below:

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CERTIFICATION BY FACSIMILE

I hereby certify that this correspondence (along with any item referred to as being enclosed herewith) is being sent via facsimile no. 703-308-6306, to Box Non-Fee Amendment, Assistant Commissioner for Patents, Washington, D.C. 20231, on November 17, 2000.

  
Signature

Toni Stanley  
(Printed name of person certifying)

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16312-P001US

PATENT

## CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	PRESENT EXTRA	SMALL ENTITY RATE	ADDITIONAL FEE
Total Claims:	65	-	65	0	x \$9 =	\$ - 0 -
Independent Claims:	19	-	19	0	x \$40 =	\$ - 0 -
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					=	\$ - 0 -

No additional fee is required.  
 A check is enclosed for \$ 0

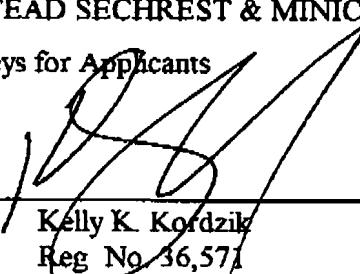
If the fee has been calculated incorrectly, the Assistant Commissioner is hereby authorized to charge any fee necessary for additional claims to Deposit Account No. 23-2426 (16312-P001US) In the name of Winstead Sechrest & Minick P.C. A duplicate copy of this transmittal letter is enclosed.

Respectfully submitted,

WINSTEAD SECHREST & MINICK P.C.

Attorneys for Applicants

By \_\_\_\_\_

  
Kelly K. Kordzik  
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207:16312-P001US